

| Document            | Creator | Rev | Document Reference |
|---------------------|---------|-----|--------------------|
| PMAR Quality Policy | RT      | 1   | 1.1.1.1            |

## Pragmatic Maintenance & Reliability Ltd.

### ISO 9001:2015

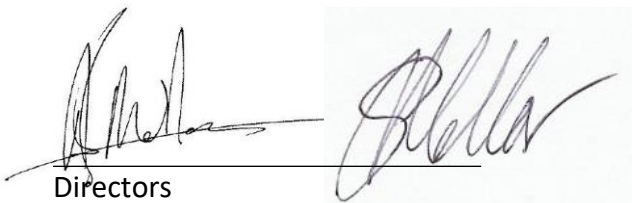
## QUALITY MANAGEMENT SYSTEM

### Quality Policy & Objectives

#### 1. Quality Policy

Pragmatic Maintenance and Reliability Ltd. (Pragmatic) provides predictive maintenance services to a number of different industries. At Pragmatic we recognise the importance of our customers in the continued and profitable growth of our business, and we are committed to:

- Providing our customers with the highest levels of quality and service, which meet their requirements and are fit for purpose.
- Satisfying all applicable requirements.
- Continual improvement of our quality management system.
- Promoting the culture of continual improvement and the philosophy of getting things “right first time”.
- Ensuring that our Quality Policy is communicated and understood throughout the business.
- Enhancing the skills of all employees through review and the provision of effective training to enable them to perform to the highest level.
- Reviewing this policy and its supporting objectives on a regular basis to ensure their continuing suitability.



Directors

05/02/2024

Date